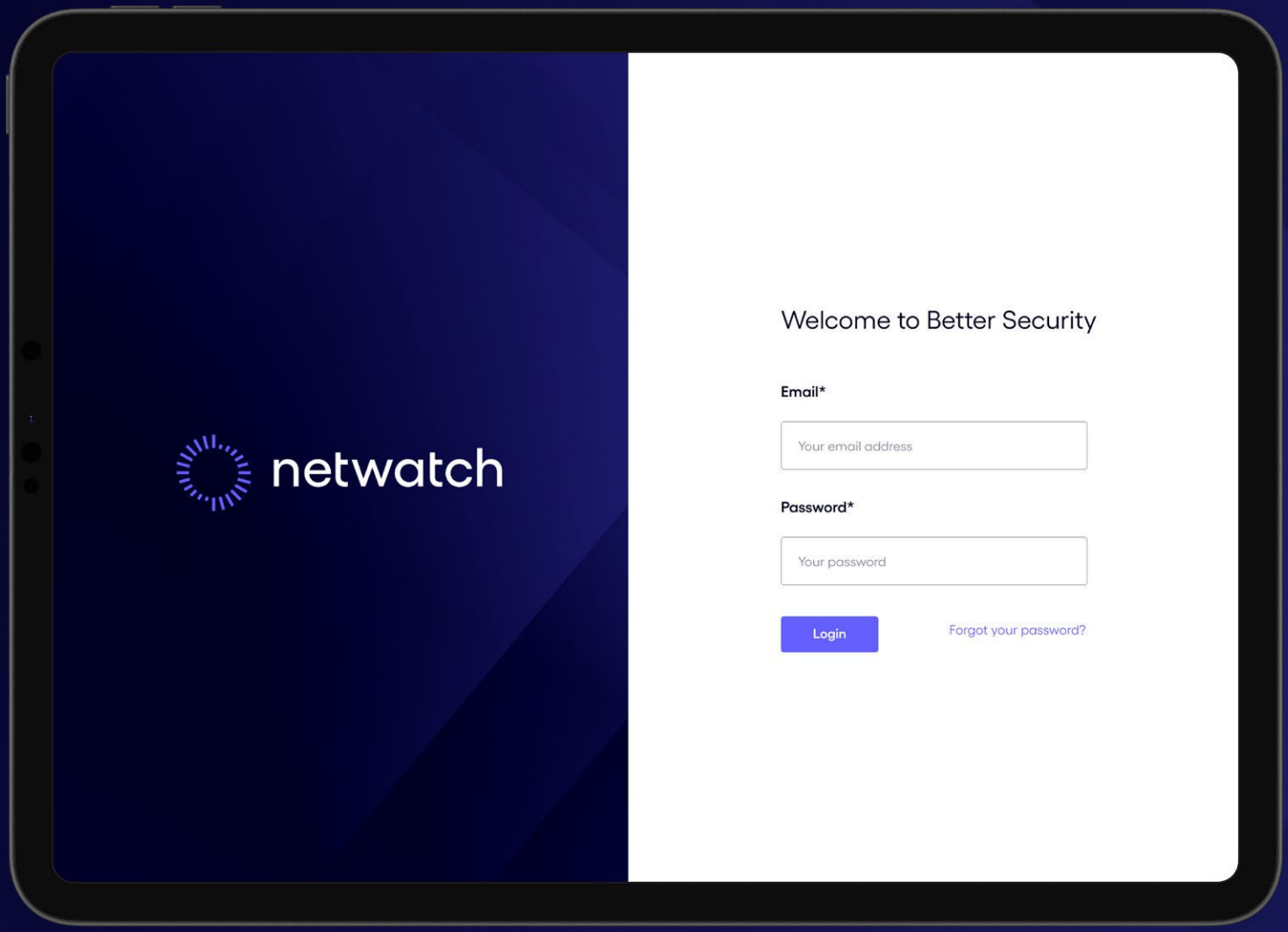
Introducing the Netwatch Web App

Get More from Netwatch from Anywhere, at Any Time

The Netwatch Web App Empowers You to Better Service Your Customers, Control Systems, and Drive Revenue from Anywhere

The new and improved Netwatch Web and Mobile Apps are an essential component of the Netwatch Platform and provide robust, self-serve functionality for a wide range of site management requirements, any time of day or night.

The Netwatch Web App was designed with modern conveniences including a fresh, modern UI and a powerful engine that enables you to perform a variety of actions to better serve your customers faster and more efficiently.



SITES

Sites allows dealers to quickly select and view any and all customer site information. Easily edit, remove, and manage the number of systems currently being monitored.

CAMERAS

Cameras provides a live view of all cameras running on the customer site. Quickly verify customer views, modify zones, and manage which cameras are monitored.

ARMING & SCHEDULES

Arming provides an at-a-glance view of the zones arming status whereas schedules allows you to go in and modify or create arming schedules. It also provides the ability to create exceptions for special cases for maintenance or cleaning crews.

VISITORS

The Visitors view provides dealers and subscribers with the ability to add visitor passes. This function allows for exceptions to the arming and disarming schedules for that visitor, in a specific zone or by camera and for a specific duration of time.

CONTACT MANAGEMENT

Quickly add, edit or remove key contacts for a site and also specify a contact's role. Contacts can then be added to alarm response verification or escalation protocols as needed.

SITE DESIGN PLAN

The Sites Plan functionality allows you to upload design drawings and drag and drop cameras into the plan. Dealers can enable access for customers to view the plan within the End User Web App.

INCIDENT REPORTS

Detailed reports are generated after any incident and accessible as a downloadable PDF file on the Netwatch Web and Mobile Apps.

LOGS

Provides an audit trail that demonstrates Netwatch App usage, the customer sites that have been accessed, and what customer information has been edited.

SERVICE REQUESTS

Dealers have access to view all service requests raised through our powerful health system checks. All connected devices are continually monitored for outages and a ticket is automatically raised when an issue is discovered.

BOOK COMMISSIONING

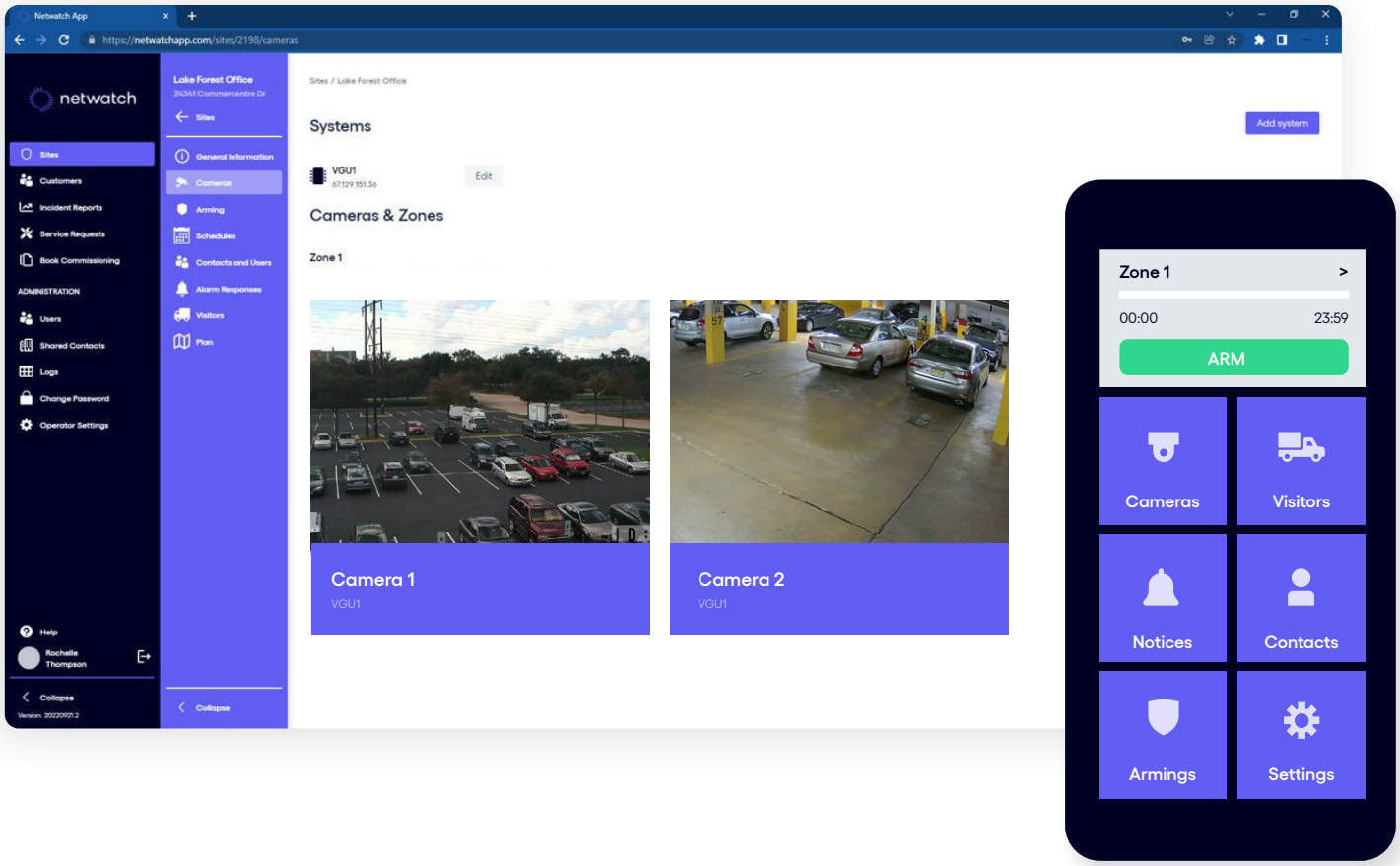
From the main menu within the Netwatch Web App, dealers can quickly access the book commissioning scheduling tool when it is time to onboard a new customer site.

Tools to Empower Subscribers and Drive Revenue

As a valued Netwatch Partner, you can offer subscribers access to view key functionality within the Netwatch Web App through the Sites

End user functionality is a subset of dealer access and includes the following:

- Access to view all **incident reports**
- Live **camera** views and ability to add or edit **zones.**
- Quick access to **arming and disarming**
- Modify alarm responses for **verifications** and **escalations**
- Provision a **visitor pass** at any time
- Add or update key **contacts**



See What You Can Do With Netwatch Web and Mobile Apps

Netwatch Web and Mobile Apps were designed with our dealers' subscribers in mind – providing convenient access to perform key site management functions and getting more control over how you provision your customers' systems

For more information, visit netwatchusa.com

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